

Airline Price Agreements
Frontier Airlines

What’s New	Cancellation of State Price Agreement
Name of Supplier	Frontier Airlines
Effective Date	June 30, 2014
What This Means To You	<p>Tickets may be purchased under the Frontier Airlines State Price Agreement (SPA #92688YYY43M) through June 30, 2014 for travel by July 30, 2014. This applies to both types of contract fares; Y-fares (an unrestricted fare that includes last-seat availability) and Capacity-controlled fares (an unrestricted fare with limited seats available). Examples of potential scenarios include:</p> <p>Q: Can a ticket be purchased by June 30th for departure on July 26th with a return on August 6th?</p> <p>A: The contract allows one-way travel so the outgoing flight on July 26th can use a contract fare. The return trip would require the purchase of a standard non-contract fare.</p> <p>Q: A ticket is purchased by June 30th for travel departing on July 26th returning July 30th. What if the return flight is cancelled by Frontier (or the passenger’s flight needs change) and the traveler is unable to complete their travel by July 30?</p> <p>A: If the cancellation or flight change is made by Frontier Airlines they would re-accommodate through normal procedures and the fare would not be changed. If the change occurs due to a no show, or if a passenger misses the flight the traveler will have to exchange their ticket for a non-contract fare.</p> <p>Q: How will unused tickets be managed?</p> <p>A: Contract fares are fully refundable, or they can be applied to the purchase of a non-contract fare.</p> <p>Q: In need of assistance?</p> <p>A: Passengers needing assistance should contact the Travel Management Company (TMC) that originally made the travel arrangements. If the TMC is no longer an awarded vendor contact the Frontier Agency Desk: 800-243-6297.</p>
State Purchasing Office Contact	Lenora Kingston 303-866-3986 lenora.kingston@state.co.us



COLORADO
Division of Finance & Procurement
Department of Personnel
& Administration

PROCUREMENTColorado
The Programs of the State Purchasing Office
1525 Sherman Street
Denver, Colorado 80203
[\(303\) 866-6100](tel:3038666100)
www.colorado.gov/spo